

Best Practices of IDOL

- i) **Curriculum Design** - Learner Centric Online instructional material on OBE (Outcome Based Education) model fulfilling industrial requirements and meeting Global Standards.
- ii) **Strong Learner Support System** - Through Ticket System & Toll-free number.
- iii) **User-Friendly Learning Management System (LMS) Interface** – Web-Based as well as Mobile Application.
- iv) **PCP - Personal Contact Programmes** - Conducted in University campus to build confidence among the learners, about the importance of acquiring the knowledge & building personal relationships with the peer counterpart.
- v) **Grievance Redressal Cell** - For redressing Learners all grievances and resolution in a time-bound manner.